

Employee Appeals to Plans

When the employee disagrees with the decision of a medical plan, dental plan, life insurance, long-term disability, long-term care, property and casualty insurance, flexible spending accounts or dependent care assistance programs, the employee may appeal to the individual plan according to the plan's procedures. Appeal procedures are included in the employee's Certificate of Coverage for the plan or the FSA and DCAP enrollment guides.

If the employee disagrees with a decision concerning their FSA or DCAP account the employee may appeal to the administrator (ASIFlex) of those plans. If the employee disagrees with the appeal decision by the administrator of ASIFlex, the employee may appeal to the PEBB Appeals Committee following the procedures mentioned in the Employee Appeals to PEBB Appeals Committee section.